

Before the
POSTAL REGULATORY COMMISSION
WASHINGTON, DC 20268-0001

COMMENT TO RESPONSE OF THE UNITED STATE
POSTAL SERVICE TO ORDER NO. 1366

MAIL'S A BREEZE
1333 COLLEGE PARKWAY
GULF BREEZE, FL 32563

DOCKET MC2012-26

The enhanced PO Box services currently being offered by the Post Office create a competitive product with an unfair advantage. We are a small Commercial Mail Receiving Agency, a neighborhood business, that will have sales negatively impacted as Post Office Box enhancements become fully implemented and are, indeed, general knowledge in the community.

The enhanced postal services currently being offered that I oppose include:

- 1 Offering Post Office Box renters email notification of mail delivery;
- 2 Removing Post office Box designation when using a street address;
- 3 Offering Post Office Box renters the ability to receive packages from non-USPS carriers
- 4 Mail forwarding for Post Office Boxes.

In reality, these enhancements allow the USPS to offer an identical service to Private Mail Boxes. The CMRA regulations established by the USPS create an unfair advantage for the USPS in offering those services. Those unfair regulatory advantages include, but are not limited to:

1. The requirement to handle mail for 6 months for departed or cancelled customers. As a CMRA, I have to apply new postage to any item that is forwarded during this time.
2. The inability for PMB customers to file a change of address form once their contract has ended with the CMRA.
3. The inability for PMB customers to get the same free forwarding service offered by the PO Box customers.

Additionally, the USPS has publicly expressed their desire to move from 6-day to 5-day delivery. The USPS has repeatedly stated that as their plan stands today, PO Box customers would continue to receive 6-day delivery, while PMB customers would not. Should the Post Office get approval for their desired 5-day delivery plan, they would gain an unfair advantage over PMB service.

It is unreasonable to ask small businesses like myself to compete with the USPS when that entity gives itself regulatory advantages on like service and products. When the USPS first sought to move the Post Office Box service from Market Dominant to Competitive category, no mention was made of adding any enhancements. These enhancements change the basic product and, when combined with the CMRA regulations, create a distinct and unfair advantage for the USPS.

I respectfully request that the Commission advise the Post Office to cease offering these Post Office Box enhancements as soon as possible.

Kathleen C. Kuehl
Owner, Mail's A Breeze
July 20, 2012